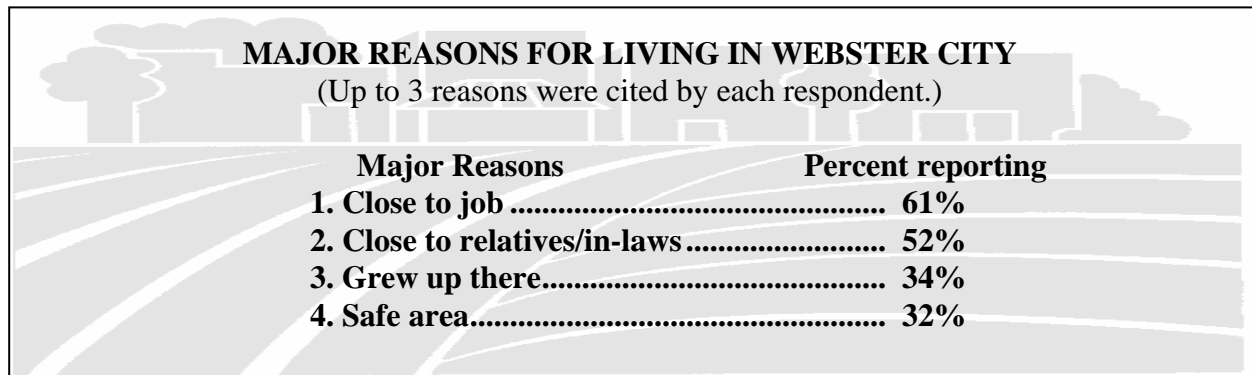


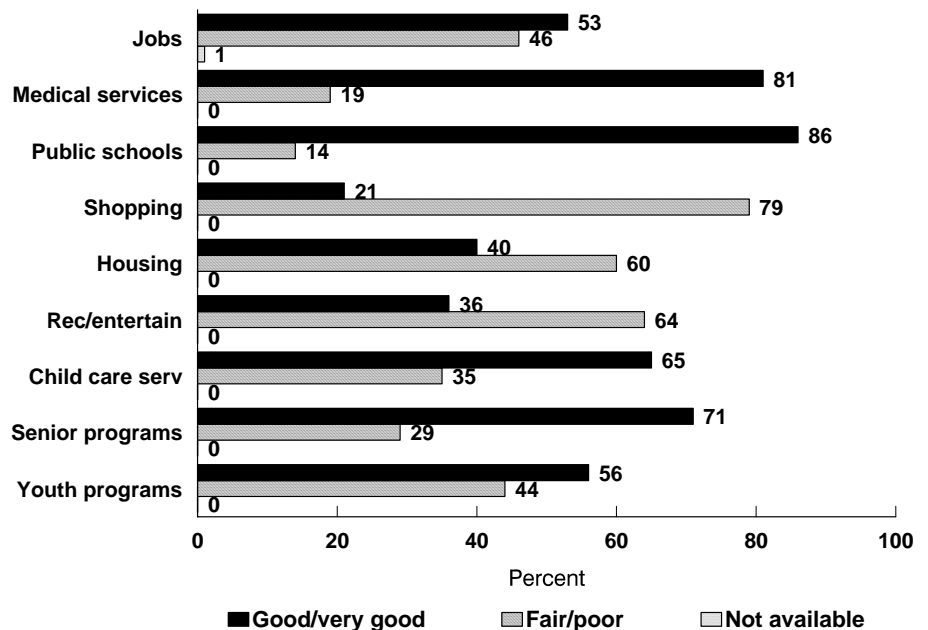
RESIDENTS OF WEBSTER CITY SPEAK OUT

During July 1994, you were one of 15,000 households asked to participate in a statewide survey. The purpose of this survey was to identify the problems and opportunities facing Iowa's rural communities. The households asked to take part in the study were randomly selected from telephone directories of 100 Iowa communities (150 households per directory). Selection of communities was also random where one community with 500-10,000 residents was selected from each of Iowa's 99 counties. (Because of its geographic size, two communities were included for Pottawattamie County, one from West and another from East Pottawattamie.) Of the 15,000 questionnaires mailed out, 10,798 (or 72%) were completed and returned. Below are highlights of the results as reported by Webster City's 103 survey participants.



RATING SERVICES AND FACILITIES AVAILABLE IN WEBSTER CITY

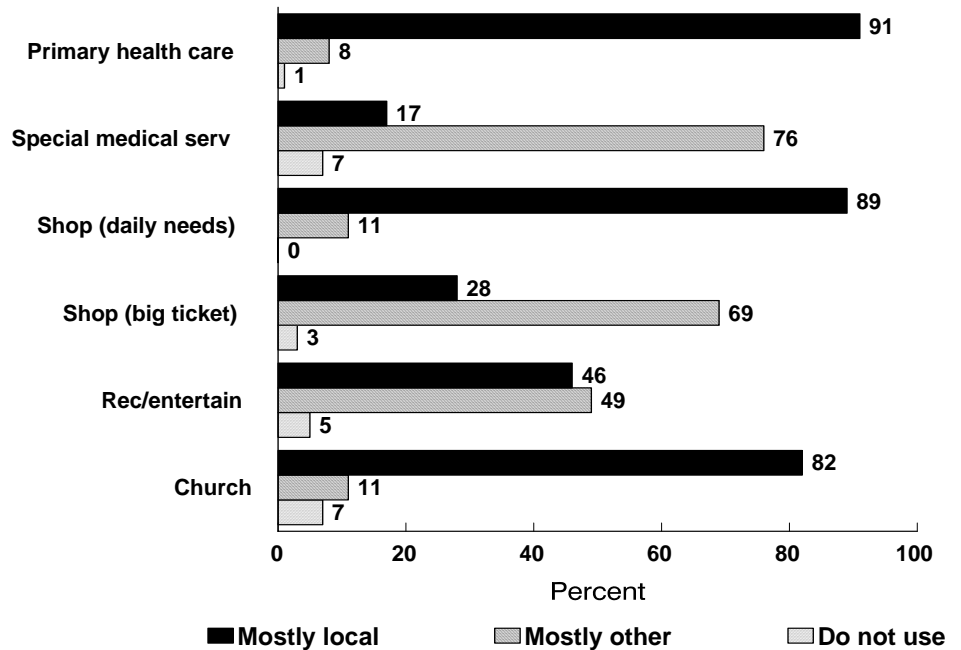
Nine local services and facilities were listed on the questionnaire along with the instructions to rate each as "very good," "good," "fair," "poor," or "not available." Of the 103 respondents from Webster City, half or more gave jobs, medical services, public schools, senior citizen programs, and youth programs a rating of either good or very good. But shopping, housing, and recreation/



entertainment were rated no better than fair by at least half of the people. All services were indicated as being available by at least half of the respondents in Webster City.

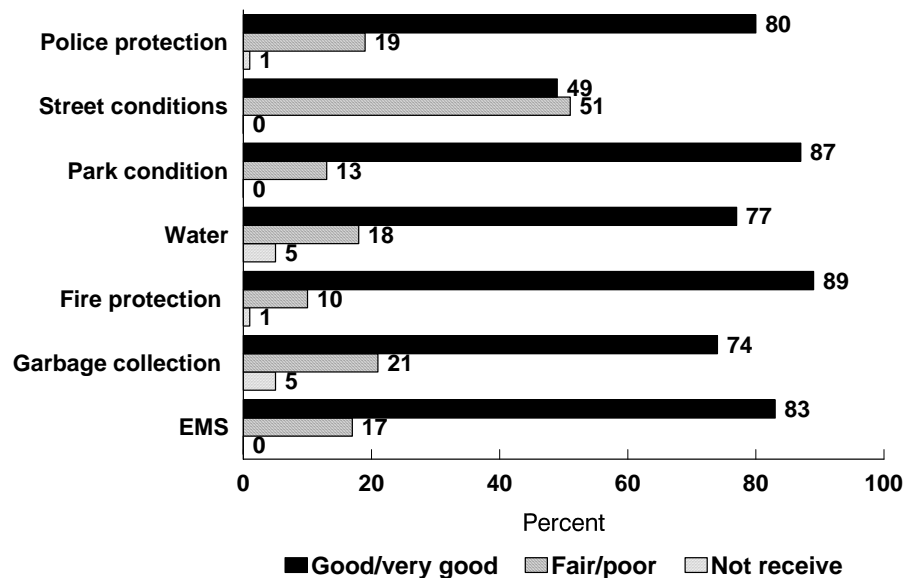
LOCAL PURCHASING PATTERNS

For a variety of reasons, many residents of Iowa’s smaller towns rely on neighboring cities for services. Based on returned questionnaires, Webster City residents follow this pattern. At least three-fourths of the people reported leaving Webster City for specialized health care. Primary health care, shopping for daily needs, and church were the services where at least half of the people reported remaining in Webster City.



RATING GOVERNMENT SERVICES

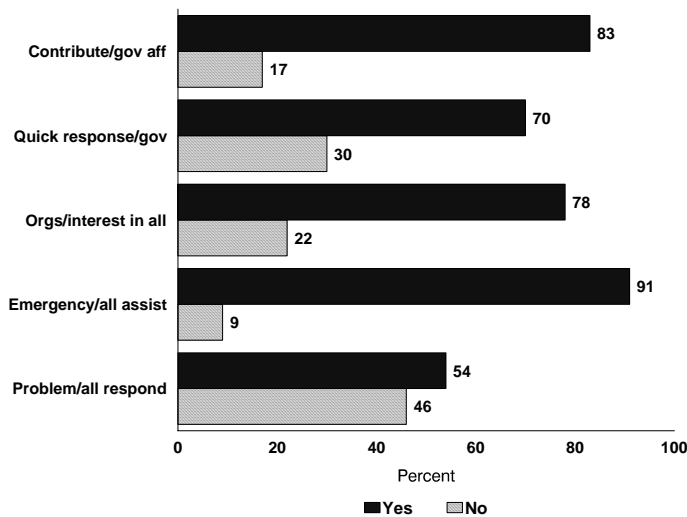
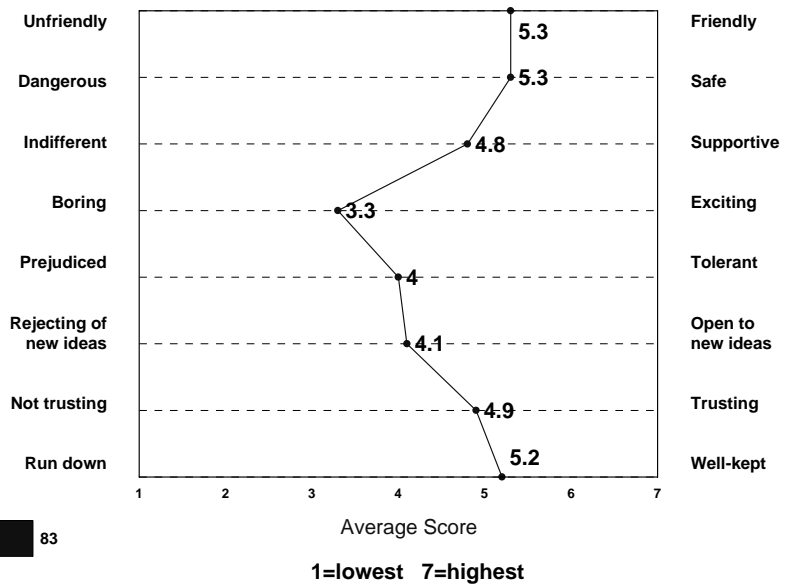
Seven services normally provided through local governments were included with the instructions to rate each as “very good,” “good,” “fair,” or “poor.” Fire protection was rated highest with 89 percent giving it a positive (very good or good) rating. Over half of the individuals also rated police protection, park conditions, water, garbage collection, and emergency response service (EMS) positively, while street conditions received a lower rating (fair or poor) by a majority of the respondents.



FRIENDLINESS AND EVIDENCE OF COMMUNITY SUPPORT

In spite of the frequently publicized economic problems recently experienced by many of Iowa's smaller communities, reference often is made of their favorable social climates. However, no information to date has been available to determine the extent to which Iowa's rural communities do in fact possess favorable social environments. Accordingly, questions were included in the survey asking residents to evaluate various social attributes of their communities.

Of the eight attributes evaluated on a 7-point scale, Webster City residents assigned the highest rating to the friendliness of its residents and the safety of Webster City, followed closely by how well-kept the community is. The lowest rating was given to the amount of excitement offered.



According to survey respondents, Webster City's responsiveness to personal and community problems is generally quite favorable. Most everyone agreed that in the case of an emergency all residents would help. At least three-fourths also felt that all are allowed to contribute to local governmental affairs and that organizations are interested in what is best for all residents. If any concern was noted about how

Webster City responds to problems, it pertained to how quickly a city office would give a response in regards to a complaint, and that when something needs to get done the whole community gets behind it where 30 percent and 46 percent, respectively, of the respondents reported dissatisfaction in these areas.

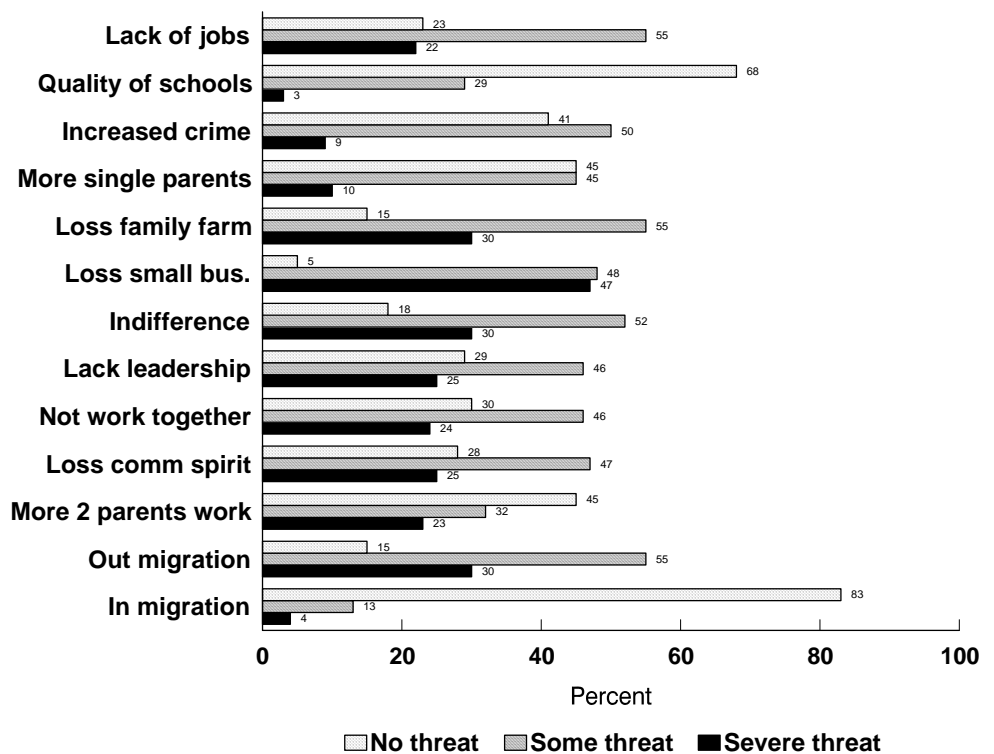
INTEREST AND PARTICIPATION IN WEBSTER CITY ACTIVITIES

Over three-fourths of Webster City residents are interested in being informed of community activities. Yet only about 43 percent reported having participated over the past year in any community improvement project. When asked to describe their level of involvement in local community improvement activities and events, 36 percent indicated being very or somewhat active.

Ties with other local residents often are an indication of their commitment to the community. In Webster City’s case, 18 percent of the respondents indicated knowing the name of half or more of the adult residents. Also, 64 percent indicated that half or more of their close personal friends live in Webster City. As for their adult relatives and in-laws, 29 percent indicated that half or more of them live in Webster City.

PERCEIVED COMMUNITY THREATS

The future of Iowa’s rural communities will probably depend on whether or not important trends will continue over the course of the next few years. Loss of small businesses was considered a serious threat by almost one-half of Webster City residents. Minimal concern was expressed with the quality of schools and people moving into the community.



OVERALL COMMUNITY ATTACHMENT

How important is it for Webster City residents to feel a part of this community? When asked this question, 88 percent responded that it was important for them to feel a part of the community. When asked whether they feel “at home” in Webster City, 92 percent said that they did. Furthermore 78 percent indicated they would be sorry to move away from Webster City. In spite of the community concerns as indicated in the previous charts, the majority of residents see Webster City as their home and are reluctant to move away from the community.

Prepared by Terry Besser, Jan Flora, Paul Lasley, and Vern Ryan, Department of Sociology, Iowa State University. For further information about this report, contact Bob Cole, Cerro Gordo County Extension Office, 2023 S. Federal, Mason City, IA 50401; Tele (515) 423-0844; Fax (515) 423-2642; x1cole@exnet.iastate.edu. For information on other reports in the RDI series, contact Terry Besser, 303 East Hall, Iowa State University, Ames, IA 50011; Tele (515) 294-6508; Fax (515) 294-2303; x1tbesse@exnet.iastate.edu.