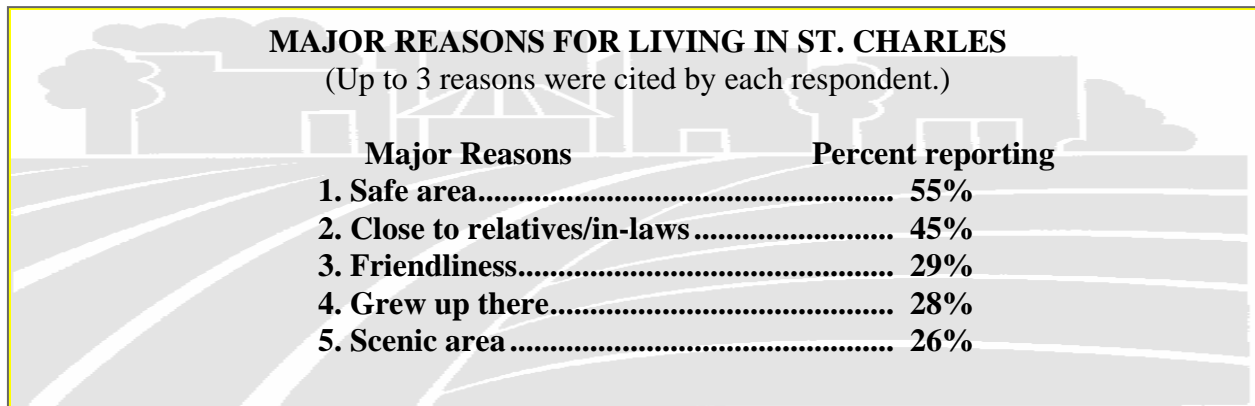


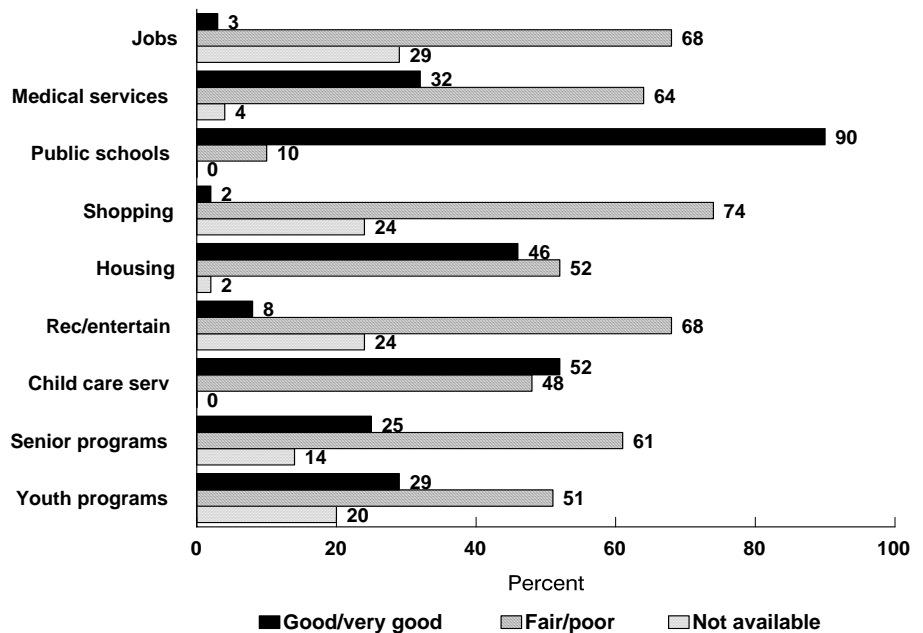
## RESIDENTS OF ST. CHARLES SPEAK OUT

During July 1994, you were one of 15,000 households asked to participate in a statewide survey. The purpose of this survey was to identify the problems and opportunities facing Iowa's rural communities. The households asked to take part in the study were randomly selected from telephone directories of 100 Iowa communities (150 households per directory). Selection of communities was also random where one community with 500-10,000 residents was selected from each of Iowa's 99 counties. (Because of its geographic size, two communities were included for Pottawattamie County, one from West and another from East Pottawattamie.) Of the 15,000 questionnaires mailed out, 10,798 (or 72%) were completed and returned. Below are highlights of the results as reported by St. Charles' 111 survey participants.



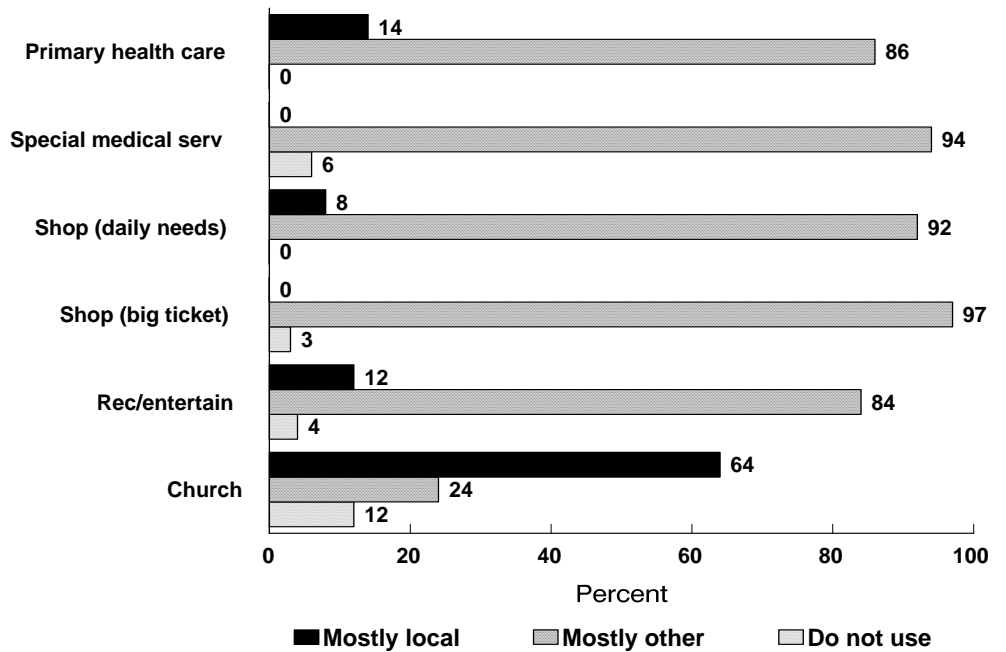
## RATING SERVICES AND FACILITIES AVAILABLE IN ST. CHARLES

Nine local services and facilities were listed on the questionnaire along with the instructions to rate each as "very good," "good," "fair," "poor," or "not available." Of the 111 respondents from St. Charles, half or more gave public schools and child care services a rating of either good or very good. But jobs, medical services, shopping, housing, recreation/entertainment, and senior citizen and youth programs were rated no better than fair by at least half of the people.



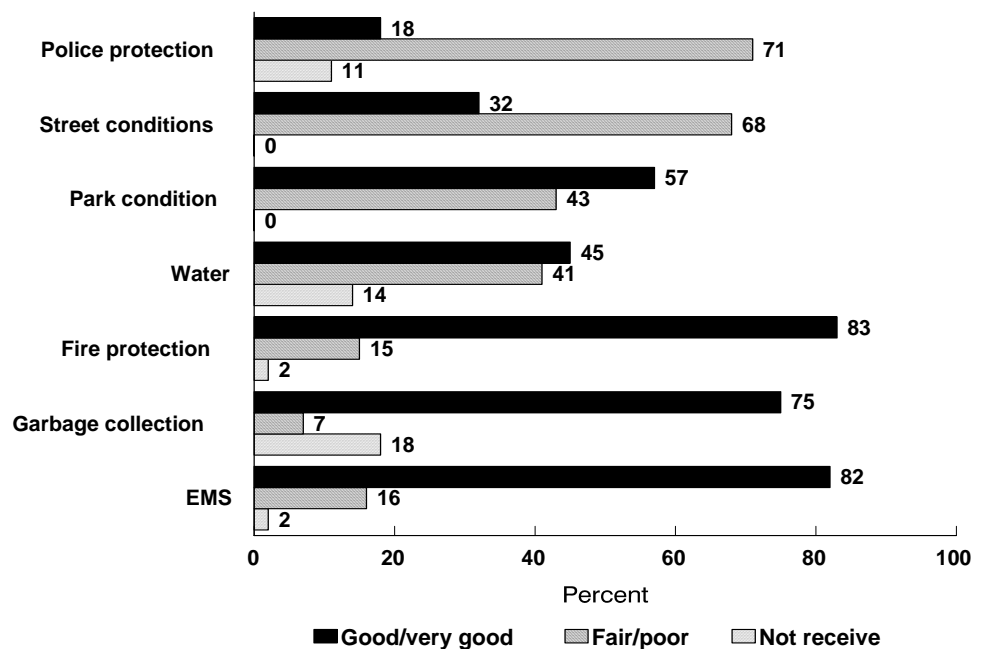
## LOCAL PURCHASING PATTERNS

For a variety of reasons, many residents of Iowa’s smaller towns rely on neighboring cities for services. Based on returned questionnaires, St. Charles residents follow this pattern. At least three-fourths of the people reported leaving St. Charles for primary and specialized health care, shopping for daily needs and “big ticket” items, and recreation/entertainment. In fact, church was the only service where at least half of the people reported remaining in St. Charles.



## RATING GOVERNMENT SERVICES

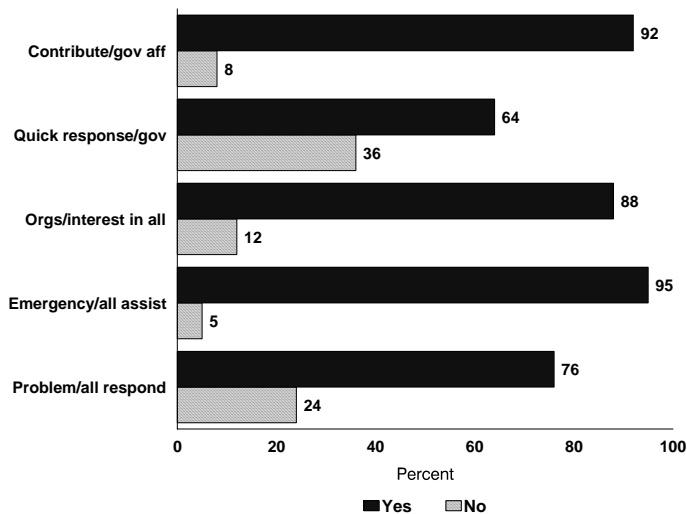
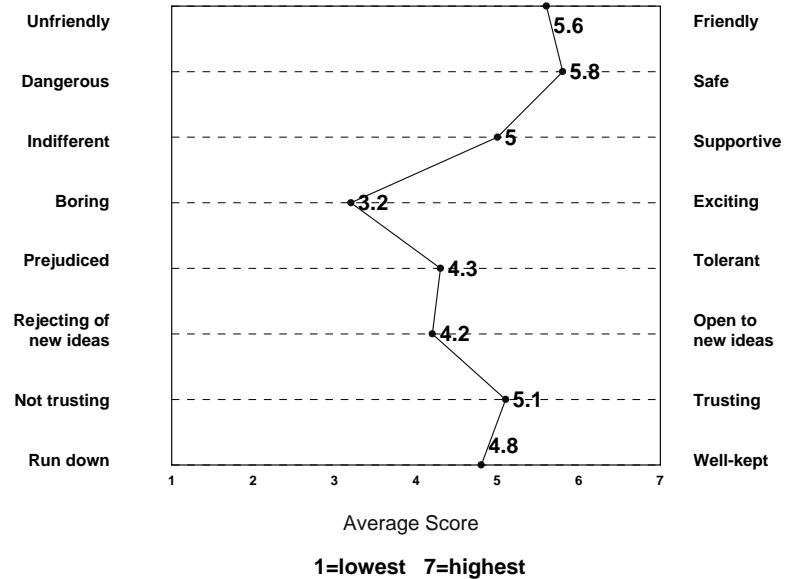
Seven services normally provided through local governments were included with the instructions to rate each as “very good,” “good,” “fair,” or “poor.” Fire protection was rated highest with 83 percent giving it a positive (very good or good) rating. Over half of the individuals also rated park conditions, garbage collection, and emergency response service (EMS) positively, while police protection and street conditions received lower ratings (fair or poor) by a majority of the respondents.



## FRIENDLINESS AND EVIDENCE OF COMMUNITY SUPPORT

In spite of the frequently publicized economic problems recently experienced by many of Iowa's smaller communities, reference often is made of their favorable social climates. However, no information to date has been available to determine the extent to which Iowa's rural communities do in fact possess favorable social environments. Accordingly, questions were included in the survey asking residents to evaluate various social attributes of their communities.

Of the eight attributes evaluated on a 7-point scale, St. Charles residents assigned the highest rating to the safety of St. Charles, followed closely by the friendliness of its residents. The lowest rating was given to the amount of excitement offered to St. Charles residents.



According to survey respondents, St. Charles' responsiveness to personal and community problems is generally quite favorable. Most everyone agreed that in case if an emergency all residents would help. At least three-fourths also felt that all are allowed to contribute to local governmental affairs, that organizations are interested in what is best for all residents, and that when something needs to get done everyone gets behind it. If any concern was noted about how St. Charles responds to problems, it

pertained to how quickly a city office would give a response in regards to a complaint where 36 percent of the respondents reported dissatisfaction in this area.

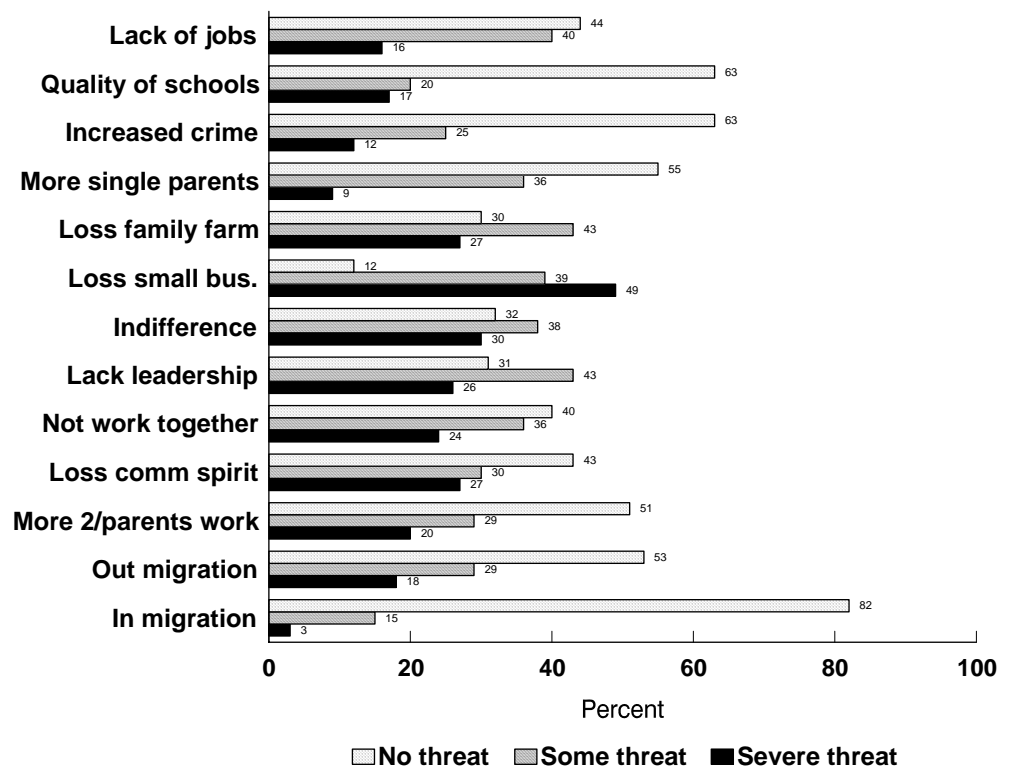
## INTEREST AND PARTICIPATION IN ST. CHARLES ACTIVITIES

Over three-fourths of St. Charles residents are interested in being informed of community activities. Yet only about 56 percent reported having participated over the past year in any community improvement project. When asked to describe their level of involvement in local community improvement activities and events, 48 percent indicated being very or somewhat active.

Ties with other local residents often are an indication of their commitment to the community. In St. Charles' case, 61 percent of the respondents indicated knowing the name of half or more of the adult residents. Also, 52 percent indicated that half or more of their close personal friends live in St. Charles. As for their adult relatives and in-laws, 19 percent indicated that half or more of them live in St. Charles.

### PERCEIVED COMMUNITY THREATS

The future of Iowa's rural communities will probably depend on whether or not important trends will continue over the course of the next few years. In the case of St. Charles, almost half of the residents see loss of small businesses as a serious threat. Minimal concern was expressed with quality of schools, increase in crime, increase in single parent families, increase in homes where both parents work, people moving out of the community, and people moving into the community.



### OVERALL COMMUNITY ATTACHMENT

How important is it for St. Charles residents to feel a part of this community? When asked this question, 92 percent responded that it was important for them to feel a part of the community. When asked whether they feel "at home" in St. Charles, 90 percent said that they did. Furthermore, 82 percent indicated they would be sorry to move away from St. Charles. In spite of the community concerns as indicated in the previous charts, the majority of residents see St. Charles as their home and are reluctant to move away from the community.

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